

## **Coronavirus (Covid-19) Alert – All patients presenting to the practice PLEASE READ**

**Please note: We are NOT testing for Coronavirus at this practice due to not having the full resources to do this.**

- If you have returned from overseas in the past 14 days then you **MUST** be in home isolation or quarantine. You **CANNOT** book a face to face consultation.

- If you have a **FEVER** and/or an **acute RESPIRATORY illness** (sore throat/runny nose/cough/shortness of breath), you will need to be tested for Coronavirus.

See this link for available testing sites near you:

<https://www.dhhs.vic.gov.au/getting-tested-coronavirus-covid-19>

- You may book a **PHONE CONSULTATION** with our doctors if you have a **FEVER** and/or symptoms of acute **RESPIRATORY illness**. Our doctors will assess your symptoms over the phone and will advise if you are required to have a face to face consultation for an examination.

- Phone consultations can be booked for certain simple problems where an examination is not required (routine prescriptions, to discuss results, routine referrals etc..).

**They are Bulk Billed for ELIGIBLE patients only:**

- If you are under 16
- Pension card holders
- If you are at least 70 years old
- If you are pregnant
- If you are indigenous and at least 50 years old
- If you are required to self isolate in relation to Covid-19
- If you are a parent of a child under the age of 12 months
- If you have a chronic medical condition such as diabetes, heart failure etc.
- If you are immunosuppressed

**A standard PRIVATE FEE applies for phone consultations for non-eligible patients as well as for non-medicare patients.** This is payable at the conclusion of your phone consultation with our reception staff over the phone.

- We ask that any patients arriving into the practice please maintain social distancing. This means allow 2 metres between yourself and another person who may be in the waiting area. We also ask that you please maintain a distance of 2 metres when interacting with our reception staff and doctors as well as nurses.