

Coronavirus (Covid-19) Alert – All patients presenting to the practice PLEASE READ

Please note: We are NOT testing for Coronavirus at this practice due to not having the full resources to do this.

- If you have returned from overseas in the past 14 days then you **MUST** be in home isolation or quarantine. You **CANNOT** book a face to face consultation.

- If you have a **FEVER** and/or an **acute RESPIRATORY illness** (sore throat/runny nose/cough/shortness of breath), you will need to be tested for Coronavirus.

See this link for available testing sites near you:

<https://www.dhhs.vic.gov.au/getting-tested-coronavirus-covid-19>

- You may book a **PHONE CONSULTATION** with our doctors if you have a **FEVER** and/or symptoms of acute **RESPIRATORY illness**. Our doctors will assess your symptoms over the phone and will advise if you are required to have a face to face consultation for an examination.

- Phone consultations can be booked for certain simple problems where an examination is not required (routine prescriptions, to discuss results, routine referrals etc..).

A standard PRIVATE FEE applies for phone consultations for all patients. This is payable at the conclusion of your phone consultation with our reception staff over the phone.

- We ask that any patients arriving into the practice please maintain social distancing. This means allow 2 metres between yourself and another person who may be in the waiting area. We also ask that you please maintain a distance of 2 metres when interacting with our reception staff and doctors as well as nurses.